

TERMS OF GUARANTEE

Gainsborough Hardware Industries Limited ACN 004 792 269

('Gainsborough' or 'we')

In addition to the guarantees under the Australian Consumer Law ('**ACL**'), Gainsborough provides consumers as defined under the ACL ('**you**') an extended warranty that all products in its product range ('**Products**') will be free from defects in materials and workmanship under normal use ('**Guarantee**').

Gainsborough offers a range of product guarantees which differ according to the relevant series.

A summary of these guarantees is shown within this document, together with recommendations on how to clean and care for your quality Gainsborough product.

Lifetime Brass Finish and 10 Year Limited Mechanical Guarantee*



APPLIES TO:

Product marked with "LB" (Lifetime Brass) code

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if from the proven date of purchase it tarnishes, discolours or corrodes during the normal life for the product; or if within ten (10) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

10 Year Limited Tarnish Resistant and 10 Year Mechanical Guarantee*



APPLIES TO:

5 Year Limited Tarnish Resistant and 10 Year Mechanical Guarantee*



APPLIES TO:

800 Series	Stronghold Knob and Lever Locksets, Deadbolts, Entry Sets
800 Series	Entrance Handle Sets
1946/1951/1846/1851 Series	G2 Series Deadbolts
890/8901/8904/8905 Series	Trilock Series (all versions)
G2/1900 & 1800 Series	G2 Series Levers on 65mm Round Rosettes & 68mm Square Rosettes
480 Series	Dual Sprung Tubular Latches
980 Series	Trim Plates
3000 Series	Door Closers
9200PH Series	Stainless Steel Pull Handles/ Stainless Steel Pull Handle Set

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within five (5) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

2 Year Limited Tarnish Resistant and 7 Year Mechanical Guarantee*



APPLIES TO:

500 Series	Contractor Knob and Lever Locksets, Deadbolts
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300/1300 Series	Classic Knob Range
390/392 Series	Flush Pulls
395/396/397 Series	Circular Sliding Cavity Door Sets
385/386 Series	Square Sliding Cavity Door Sets
600 Series	Metaline Leversets

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within ten (10) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

G3/700 Series	G3 Levers on 53mm Round Rosettes
G4/100 Series	G4 Levers on 63mm Round Rosettes

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within two (2) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within seven (7) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

www.gainsboroughhardware.com.au

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GENERAL INFORMATION

2 Year Limited Tarnish Resistant and 5 Year Mechanical Guarantee*



APPLIES TO:

G4/S100 Series G4 Stainless Steel Levers
on 63mm Round Rosettes

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within two (2) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within five (5) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

7 Year Limited Tarnish Resistant and 10 Year Limited Mechanical Guarantee*



APPLIES TO:

HD7 Series	Hinged Security Door Deadlocks
SD7 Series	Sliding Security Door Deadlocks
Yarra Ridge Series	Sliding Patio Door Deadlocks
DC Series	Door Closers

* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within seven (7) years from the proven date of purchase it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

5 Year Limited Tarnish Resistant Guarantee*



APPLIES TO:

6200 Series	Floor and Wall Stops
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* Gainsborough Hardware Industries Limited guarantees to repair or replace this product if within five (5) years from the proven date of purchase it tarnishes, discolours or corrodes. This guarantee does not extend to labour costs, personal loss, death or injury, or economic, consequential or property damage of any kind whatsoever.

1 Year Limited Electrical Guarantee*



APPLIES TO:

Digital Entry Lever Lock

* Gainsborough Hardware Industries Limited guarantees to repair or replace the Product if within one